# General Terms and Conditions

Heart Spirit Soul Tarot & Coaching by Mai, hereinafter referred to as Heart Spirit Soul, is a service that offers personal guidance in the form of tarot readings and coaching.

# **Subject of the Contract**

Heart Spirit Soul provides support and assistance in the form of spiritual guidance.

# Liability

Booking a service requires the client to be at least 18 years old and to be in good mental health. Heart Spirit Soul assumes no liability for any possible consequences of a consultation. Heart Spirit Soul commits to always providing truthful information and to attend and advise the client to the best of its ability. Each client is responsible for their own actions. The decision regarding which session to book and how to handle the consultation or the provided information rests solely with the client. Any liability is disclaimed. Any advice on health and legal matters, as well as information regarding pregnancy, is excluded. The services offered by Heart Spirit Soul are not promises of healing and do not replace medical visits.



# **Payment Terms**

The client books the corresponding service on the website <a href="https://www.heart-spirit-soul.com">www.heart-spirit-soul.com</a> and pays the listed price for the service in advance. Refunds or partial refunds are excluded; this also applies to appointments canceled after booking. Rescheduling is accepted up to 24 hours before the original appointment; otherwise, the appointment expires. A consultation lasts between 45 and 90 minutes; Heart Spirit Soul reserves the right to abruptly end the session without further explanation or to refuse a consultation, especially if it is determined that the client does not have a genuine interest in the advice.

# **Subscriptions**

Currently, the #divineSPIRIT service is offered as a subscription, which includes 3 short consultations of 20 minutes each per month. The subscription can be canceled after 6 months; if the client does not use the 3 consultations per month, the appointments will be forfeited. To subscribe, the client pays the total amount upfront as a one-time payment.

# **Audio and Video Recordings**

Unauthorized audio recordings, as well as copying and reproducing promotional material, logos, text excerpts, and consultation content, are strictly prohibited and may have legal consequences.

Spanish law applies.

